



• We put the **Experience and Options** in E&O programs •  
 502-897-1876 / 1-800-637-7319  
 4211 Norbourne Blvd., Louisville, KY 40207-4048  
 P.O. Box 6709, Louisville, KY 40206-0709  
 www.risceo.com

## Official Colorado State Real Estate Appraisers' Group Errors and Omissions (E&O) Program

Administered by Rice Insurance Services Company, LLC (RISC) and Underwritten by Continental Casualty Company (Continental)

**RISC is pleased to continue to provide the Colorado official state group E&O program for real estate appraisers. We have tailored the group policy to provide coverage that exceeds state requirements for an affordable premium of \$308.**

If you have an active real estate appraiser license and an active real estate broker license, you may be interested in our group program for Colorado real estate brokers, which offers an appraisal endorsement to insure appraisal activities.

Visit our website, [www.risceo.com](http://www.risceo.com), to enroll online, download a sample policy, and obtain additional information. Contact us with any questions or concerns; we are always happy to hear from Colorado appraisers.

<b>AUTOMATICALLY INCLUDED IN BASIC POLICY \$308 ANNUAL PREMIUM</b>	
<b>Limits of Liability</b>	\$100,000 per claim / \$300,000 aggregate with \$500 damage deductible and no defense cost deductible (Only one deductible applies if a claim involves multiple appraisers with the same firm.)
<b>First Dollar Defense</b>	Applies WITH NO CONDITIONS to all covered claims
<b>Unlimited Defense Costs</b>	There is NO LIMIT on the amount of defense costs the carrier will pay in connection with claims covered under the basic policy limits. (There are limits on defense costs under the regulatory complaints, subpoena, discrimination, and lock box coverages, since they are not covered at all under many traditional E&O policies.)
<b>Firm Coverage</b>	Appraisal firm included in the definition of insured for vicarious liability for covered claims.
<b>Retroactive / Prior Acts Coverage</b>	Insures prior appraisal services, provided you have maintained continuous real estate appraiser E&O insurance (from any provider) from the date of the professional services to the date the claim arises. Some policies do not apply to professional services performed while the insured was with a different carrier or associated with a different appraisal firm.
<b>Discrimination / Fair Housing Coverage</b>	\$100,000 per claim / \$200,000 aggregate (damages and defense costs, combined)
<b>Lock Box Coverage</b>	\$10,000 per claim / \$20,000 aggregate (damages and defense, combined)
<b>Regulatory Complaints Coverage</b>	\$2,500 per regulatory complaint / \$5,000 aggregate (defense costs)
<b>Subpoena Assistance</b>	Up to \$2,500 (maximum during the policy period) in attorneys' fees to respond to a subpoena arising out of covered professional services.
<b>OPTIONAL ENDORSEMENTS AVAILABLE FOR ADDITIONAL PREMIUM</b>	
<b>Increased Limits of Liability Endorsements*</b>	\$300,000 per Claim / \$600,000 Aggregate \$500,000 per Claim / \$1,000,000 Aggregate \$1,000,000 per Claim / \$1,000,000 Aggregate – requires a supplemental application form, along with additional information requested on the form. *The carrier may refuse to issue any increased limits endorsement for any reason, including misrepresentation regarding type of appraisal activity or claims history.
<b>Appraisal Trainee Endorsement</b>	Insures specific appraiser trainees listed in the endorsement up to policy limits – \$100 per trainee
<b>TERRITORY</b>	
If you are domiciled in Colorado (either actually domiciled or considered to be domiciled by the policy provisions), the policy will insure professional services provided anywhere in the world, as long as you are duly licensed in the state where services were provided, and the services would require an appraiser license had they been performed in Colorado. If you are not actually domiciled in Colorado or not considered to be domiciled in Colorado under the policy provisions, the policy will only insure professional services rendered in Colorado.	

CNA is a service mark and trade name registered with the US Patent and Trademark Office. The program referenced herein is underwritten by Continental Casualty Company, a CNA insurance company. This information is for illustrative purposes only and is not a contract. It is intended to provide a general overview of the products and services offered. Only the policy can provide the actual terms, coverages, amounts, conditions, and exclusions. This program is only available in Colorado. ©2017



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## OFFICIAL COLORADO STATE APPRAISERS' GROUP ERRORS AND OMISSIONS (E&O) PROGRAM

Administered by Rice Insurance Services Company, LLC (RISC) and Issued by Continental Casualty Company

### Please Support Your State Program

RISC and the carrier share a commitment to their insureds and providing valuable coverage to Colorado real estate appraisers. The state group program offers affordable E&O insurance to each and every appraiser by spreading the risk over a large number of insureds. Without the group program's low premium, other carriers have no incentive to offer real estate E&O policies at affordable prices. E&O premiums outside of the group program often cost thousands of dollars.

### Rely on the Most Experienced Provider in the Business

The Rice family and their colleagues have specialized in mandated real estate E&O programs since 1989. We provide group policies in the vast majority of states that have group programs and require real estate appraisers or licensees to maintain insurance. CNA has more than 50 years of experience in E&O programs, including over 30 years in real estate E&O. CNA is the top provider of real estate liability insurance, delivering more than 100 years of experience, industry knowledge, and financial strength to manage even the most complex risks. You can be confident we will be here for you even after you purchase coverage.

### When a Claim is Made, Our Claims Adjusters Focus on You

Some people assume insurance companies look for reasons to deny coverage. Our duty to find coverage where the policy supports it is our utmost concern. Most insurance providers use one entity to sell the policy and another to handle claims. Because we do both, the information we provide about the policy reflects how it will actually apply in the event of a claim. Providers who don't administer claims may not know how the carrier actually applies the policy when a claim is made.

### We Stand by You Even if there is a Claim

You may be involved in a claim even if you did everything by the book. Some providers won't write your coverage if you have had a claim. Or if you have a claim, they may not renew your policy! There is no need to fear reporting a claim under our program. We understand that having a claim does not mean that you did anything wrong. Anyone can be involved in a transaction that goes sour. Never think that it can't happen to you. And we are here to help you if it does.

### Our Website Makes Everything Easier

We are dedicated to providing exceptional service to all of our customers. Our updated website makes it more convenient than ever to purchase or renew your insurance.

### Questions?

Visit our website, [www.risceo.com](http://www.risceo.com) or contact us at 1-800-637-7319. We are always happy to hear from Colorado appraisers.

### Not All E&O Providers are the Same . . . Neither are All E&O Policies

#### Always Review the Actual Policy Provisions!

The most accurate representation of what a policy covers is the policy itself. We recommend that you review any policy you are considering and ask these questions:

**Does the policy provide first dollar defense? Yes.** There is no deductible for defense costs. Other policies may have stringent requirements that must be followed to qualify for first dollar defense.

**Does the policy offer unlimited defense costs? Yes.** There is no limit on the amount of defense costs under the basic policy (defense costs are limited under the discrimination, lock box, regulatory complaints, and subpoena coverages; however, traditional E&O policies do not provide these coverages at all).

**Does the policy insure transactions you do for relatives? Yes.** The RISC policy applies to claims involving services performed for your parents; grandparents; siblings; aunts; uncles; cousins; children; or your spouse's parents, grandparents, siblings, or children.

**Does the policy apply to claims relating to all types of real property? Yes.** The group policy applies to any claim relating to professional services, regardless of the type of property involved. Other policies may limit coverage to a specific type of property, such as residential, or require additional premium for coverage for other kinds of property. Even if you currently handle only residential appraisals, consider whether you are willing to forgo an opportunity to appraise commercial property or farm land or to risk not having coverage for a claim resulting from the appraisal.

**Does the policy insure your firm for its vicarious liability for your professional services? Yes.** Claims are often made against appraisal firms as a result of their appraisers' negligence. Under the group program, the policy applies to covered claims alleging the firm's vicarious liability for negligence in the insured appraiser's professional services. Some policies issued to individual appraisers may not provide coverage for the firm's vicarious liability for their actions, which may leave the firm uncovered in the event of a claim.

**Does the policy allow you a voice in choosing an attorney? Yes.** The group policy provides that defense counsel must be mutually agreeable to the insured and the carrier, so the carrier cannot assign an attorney you do not agree to represent you in a covered claim.

**Are insureds satisfied with the provider's service? Yes.** Below are excerpts from actual emails we have received from Colorado insureds:

*I've never seen better service than what you provide for us each year. I ask for something and it's always answered by the end of the day. I wish all companies had your work ethic. I know I'm not the only one asking many questions and you're always there.... Thank you. B.F.*

*My sincere thanks to [the RISC adjuster] for her professional, timely, and compassionate handling of my situation. I have never gone through this . . . but at this point, I feel that I am in excellent hands with [local defense counsel] and his firm. G.R.*

*Your excellent customer service is truly appreciated. M.G.*

*You are always so helpful. Thank you for always making this so simple for me. J.M.*