RICE INSURANCE SERVICES CENTER
We put the Experience and Options in E&O programs

NORTH DAKOTA REAL ESTATE COMMISSION'S (NDREC's) GROUP ERRORS AND OMISSIONS (E&O) PROGRAM

Administered by Rice Insurance Services Center (RISC)
A Division of Accretive Specialty Insurance Solutions, LLC
Issued by Continental Casualty Company

502-897-1876 / 1-800-637-7319
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www.risceo.com

Rice Insurance Services Center (RISC), a Division of Accretive Specialty Insurance Solutions, LLC is pleased to continue to provide the NDREC's group real estate E&O insurance program for North Dakota licensees. After 30+ years of service to real estate licensees, exceeding our insureds' expectations remains our top priority.

BASIC POLICY only $196

Limits of Liability $100,000 per claim / $500,000 aggregate with a $1,000 damage deductible and a $1,000 claim expense deductible.

Increased Limits Available for Additional Premium

$250,000 per claim / $750,000 aggregate (add $118) or $500,000 per claim / $1,000,000 aggregate (add $203).

AUTOMATICALLY INCLUDES

Defense Outside Limits – There is NO LIMIT on the amount of defense costs the carrier will pay in connection with claims covered under the basic policy limits.

Firm / Franchise Coverage – Real estate firm and franchisor included in the definition of insured for vicarious liability for covered claims.

Spousal Coverage – Licensee's spouse or domestic partner considered an insured in certain situations.

Retroactive / Prior Acts Coverage – Insures prior transactions, provided you have maintained continuous real estate E&O insurance from the date of the professional services to the date the claim is first made.

Fair Housing / Discrimination Claim Sublimits – $25,000 per discrimination claim/ $25,000 aggregate (damages) with no limit on defense costs.

Environmental Claim Sublimits – $10,000 per environmental claim / $20,000 aggregate (damages) with no limit on defense costs.

Escrow / Earnest Money Claim Sublimits – $5,000 per escrow claim / $10,000 aggregate (damages) with no limit on defense costs.

Lock Box Claim Sublimits – $5,000 per lock box claim / $10,000 aggregate (damages) with no limit on defense costs.

Subpoena Coverage – $2,500 per covered subpoena for attorneys' fees to represent the insured ($2,500 maximum for all subpoenas).

Regulatory Complaints Coverage – $2,500 per regulatory complaint / $5,000 aggregate (defense costs).

Primary Residence Coverage – Coverage for the sale or listing for sale of the insured licensee's primary residence, under certain conditions.

Security Breach Coverage – Up to $5,000 for costs incurred by the licensee's firm if the firm is required to notify clients of a security breach when confidential commercial information or nonpublic personal information may have been disclosed or used in an unauthorized manner. The most the carrier will pay under this coverage is $5,000 per real estate firm, regardless of the number of licensees or incidents involved.

Expanded Definition of Professional Services – In addition to services requiring a real estate license, the insured professional services include issuing market analyses and valuations and services as a notary public or real estate consultant in connection with services as a licensed real estate licensee.

OPTIONAL ENDORSEMENTS AVAILABLE

Appraisal ($200) – Adds insurance for licensed real estate appraisal activity. Eligibility Requirements: Active North Dakota real estate license and an active North Dakota appraiser license.

Residential Personal Interest Coverage ($15) – Provides coverage for claims relating to the sale or listing for sale of residential property owned by you, your spouse, or an entity you own, under certain conditions. **Subject to the terms and conditions of the group policy, the basic group policy insures claims involving the sale or listing for sale of your primary residence, as defined in the group policy, so long as the sale or listing for sale is performed under your real estate license and supervised by your responsible broker or firm.*

Property Management Services ($150) – The group policy includes specified property management services incidental to services that require a real estate license, provided your income from leasing and property management is 50% or less of your annual revenue. Licensees may also purchase a property management endorsement that adds specified property management services to the definition of professional services with no revenue restrictions.

Conformity ($15) – Conforms your coverage under the North Dakota group policy to comply with another mandated state's E&O requirements where you have an active real estate license. Eligibility Requirement: You must be actually domiciled or treated as domiciled in North Dakota under the group policy.

WHERE COVERAGE APPLIES

For licensees domiciled in North Dakota, the policy applies to professional services provided anywhere in the world, so long as the licensee is duly licensed in the state where services were provided and the services would require a real estate license had they been performed in North Dakota. Licensees not actually or considered under the policy to be domiciled in North Dakota are insured only for professional services rendered in North Dakota.

FIRM EXCESS COVERAGE (Subject to Underwriting Approval)

Firm excess policies (written by Continental Casualty Company) with $3,000,000 limits available to firms whose licensees are all insured through the group program. Contact our Excess Department at 1-800-637-7319, Option 3 for more information.

RISK REDUCTION MATERIAL AVAILABLE AT WWW.RISCEO.COM

We incorporate our knowledge of the policy and extensive claims handling experience into educational articles and videos.

Visit our website, www.risceo.com, for online enrollment, sample policy and endorsement forms, and additional information. Contact us with any questions or concerns. We are always happy to hear from North Dakota licensees.

CNA is a service mark and trade name registered with the US Patent and Trademark Office. The program referenced herein is underwritten by Continental Casualty Company, a CNA insurance company. This information is for illustrative purposes only and is not a contract. It is intended to provide a general overview of the products and services offered. Only the policy can provide the actual terms, coverages, amounts, conditions, and exclusions. This program is only available in North Dakota. ©2026

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Please Support Your State Program

$2+ Million in defense costs and damages have been incurred by Continental Casualty Company (a CNA insurance company) as of August 31, 2026 since 2003. RISC and CNA share a commitment to their insureds to provide valuable coverage to North Dakota licensees. When shopping for insurance, it's important to ask about the company's experience and paid claims in North Dakota. If a company is charging a very low amount, you may find the carrier doesn't provide much coverage or pay many claims.

The state group program offers affordable E&O insurance to every active and re-activating licensee by spreading the risk over a large number of insureds. Without the group program's low premium, other carriers have no incentive to offer real estate E&O policies at affordable prices. In states without a group program, real estate E&O premiums may cost thousands of dollars and some licensees report being unable to obtain insurance at any price.

Note – Licensees may purchase insurance outside this program, provided coverage meets state requirements & proof of coverage is provided to the NDREC as required by state law.

Rely on the Most Experienced Provider in the Business

The Rice family and their colleagues have specialized in mandated real estate E&O programs since 1989. CNA has 50+ years of experience in E&O programs, including 30+ years in real estate E&O. CNA is the top provider of real estate liability insurance, delivering 100+ years of experience, industry knowledge, and financial strength to manage even the most complex risks. You can be confident we will be here for you even after you purchase coverage.

When a Claim is Made, Our In-House Claims Adjusters Focus on You

Some people assume insurance companies look for reasons to deny coverage. Our duty to find coverage where the policy supports it is our utmost concern. Most insurance providers use one entity to sell the policy and another to handle claims. Because we do both, the information we provide about the policy reflects how it will actually apply in the event of a claim. Providers who don't administer claims may not know how the carrier actually applies the policy when a claim is made.

We Stand by You Even if there is a Claim

You may be involved in a claim even if you did everything by the book. Some providers won't write your coverage if you have had a claim. Or if you have a claim, they may not renew your policy! There is no need to fear reporting a claim under our program. We understand having a claim does not mean you did anything wrong. Anyone can be involved in a transaction that goes sour. Never think it can't happen to you. And we are here to help you if it does.

Our Website Makes Everything Easier

With our website, it's easy and convenient to enroll online and learn more about the group program. Take a look at our website and learn how RISC puts the Experience and Options in E&O programs.

Have Questions?

Call us at 1-800-637-7319 or
visit our website, www.risceo.com.
We look forward to hearing from you.

All E&O Providers are Not the Same . . . Neither are All E&O Policies

Always Review the Actual Policy Provisions! The most accurate representation of what a policy covers is the policy itself. We recommend you review any policy you are considering and ask these questions:

Does the policy offer unlimited defense costs? **Yes.** There is no limit on the amount of defense costs for claims covered under the basic policy.

Does the policy insure transactions you do for relatives? **Yes.** The RISC policy applies to claims involving services performed for your relatives and in-laws. This is important, since buyers and sellers often turn to a trusted relative who is a real estate licensee to represent them in a transaction.

Does the policy apply to claims relating to all types of real property? **Yes.** The RISC policy applies to any claim relating to professional services, regardless of the type of property involved. Other policies may limit coverage to a specific type of property, such as residential, or require additional premium for coverage for other kinds of property. Even if you currently handle only residential transactions, consider whether you are willing to forgo an opportunity to work with commercial property or farmland or to risk not having coverage for a claim resulting from the transaction.

Does the policy insure your firm for its vicarious liability for your professional services? **Yes.** Claims are often made against real estate firms as a result of their licensees' negligence. Under the group program, the policy applies to covered claims alleging the firm's vicarious liability for negligence in the insured licensee's professional services. Some policies issued to individual licensees may not provide coverage for the firm's vicarious liability, which may leave the firm uncovered in the event of a claim.

Are Insureds satisfied with the provider's service? **Yes.** Below are excerpts from actual emails we have received:

I don't think I can express how thankful we are at how quick all of you are to respond and what a great attitude you have. Makes my job a lot easier, I'll tell you that much. M.E. (Support Specialist, large ND real estate firm)

THANK YOU!!! You are Awesome!!! M.P. (ND insured)

This looks great! We appreciate everything Rice is doing to help us out!! C.F. (Owner, large SD property management firm)

A lot of agents are [enrolling] online and it's wonderful!!!! A.M. (Contact for large SD firm with agents licensed in ND, SD, and NE)

It's nice to know that the person on the other end is actually reading and analyzing the reports. Unfortunately, far too often, that seems to be the exception rather than the norm. So, we really appreciate your attention to this case and have enjoyed working with you throughout this process. A.M. (defense counsel regarding our claims handling)

I so appreciate all of your assistance with our new policy. D.O. (SD insured)

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